Panache Schoolwear Ltd

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Dear Customers,

We are planning on opening our doors on Monday 22<sup>Nd</sup> June. We are in the process of putting safety measures in place for both our customers and our staff. We will only be offering an appointment only basis and no walk ins unfortunately as part of keeping everyone safe during this difficult time.

If you have been in to our shop previously during the summer holidays then you will already know how busy it gets and the amount of people we have in the shop at one time, this will not be the case for summer 2020.

We hope you understand the decision we have had to make and our reasons for this. All appointments will only be made from the 22<sup>nd</sup> June with a 20-minute appointment for each customer, we do ask that you only bring with you your child/children that need the uniform to limit the amount of people at one time. Unfortunately, the changing room will not be open for your children to try on uniforms but we will make sure that they are measured up leaving plenty of growing room. With this in mind we please ask that you only make your appointment if absolutely necessary and that you book in plenty of time. We still have to make sure we offer our service to all our customers as we normally do but with a lot less people being served on a daily basis.

If you would like to order online then we will take orders via our email or telephone and will be offering a delivery service with a small fee. We will still be offering our embroidery service for initial's on garments if required so if you come in to the store with an appointment and need to leave garments with us for embroidery then we will either deliver your items when they are ready or offer you a pick-up time and date.

With the current situation we are still receiving our uniform orders from the our suppliers so we ask that you check our website, which will be updated every few days when we have the school in stock or contact us by telephone to check we have your school in stock before you make your appointment.

Our contact details are all on the top of this letter and we have current price lists ready if anyone needs them.

We hope to see you soon. Any questions please get in touch.

Kind Regards,

Panache Schoolwear Ltd